Draco ultra HDMI 2.0

495 Series

KVM Extender

User Manual

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Contents

1 About This Manual

1.1 Scope

This manual describes how to install your KVM Extender, how to operate it and how to perform trouble shooting.

1.2 Validity

This manual is valid for all devices listed on the front page. The product code is printed on the base of the devices.

1.3 Cautions and Notes

The following symbols are used in this manual:

This symbol indicates an important operating instruction that should be followed to avoid any potential damage to hardware or property, loss of data, or personal injury.

This symbol indicates important information to help you make the best use of this product.

This symbol indicates best practice information to show recommended and optimal ways to use this product in an efficient way.

2 Safety Instructions

To ensure reliable and safe long-term operation of your KVM Extender please note the following guidelines:

Installation

- ➔ Only use in dry, indoor environments.
- ➔ Only use the device according to this User Manual. Failure to follow these procedures could result in damage to the equipment or injury to the user or installer.
- ➔ The KVM Extender and the power supply units can get warm. Do not install components in an enclosed space without any airflow.
- ➔ Do not place the power supply directly on top of the device.
- ➔ Do not obscure ventilation holes.
- ➔ Only use power supplies originally supplied with the product or manufacturer-approved replacements. Do not use a power supply if it appears to be defective or has a damaged chassis.
- ➔ Connect all power supplies to grounded outlets. In each case, ensure that the ground connection is maintained from the outlet socket through to the power supply's AC power input.
- ➔ Do not connect the link interface to any other equipment, particularly network or telecommunications equipment.
- ➔ Take any required ESD precautions.

In order to disconnect the device completely from the electric circuit, all power cables have to be removed.

Repair

- ➔ Do not attempt to open or repair a power supply unit.
- ➔ Do not attempt to open or repair the KVM Extender. There are no user serviceable parts inside.
- ➔ Please contact your dealer or manufacturer if there is a fault.

3 Description

3.1 Application

The KVM Extender is used to increase the distance between a source (computer, CPU) and its console (keyboard, mouse, and other peripheral devices).

The KVM Extender is designed for use with Cat X (Twisted Pair) interconnect cables or fiber interconnect cables.

The KVM Extender with Cat X interconnect cables is unsuitable for connection between buildings where a fiber optic based product should be used instead.

The KVM Extender with fiber interconnect cables can also be used with applications in environments which are subject to electromagnetic interference. Electromagnetic interference can limit the maximum distance and reliability of operation.

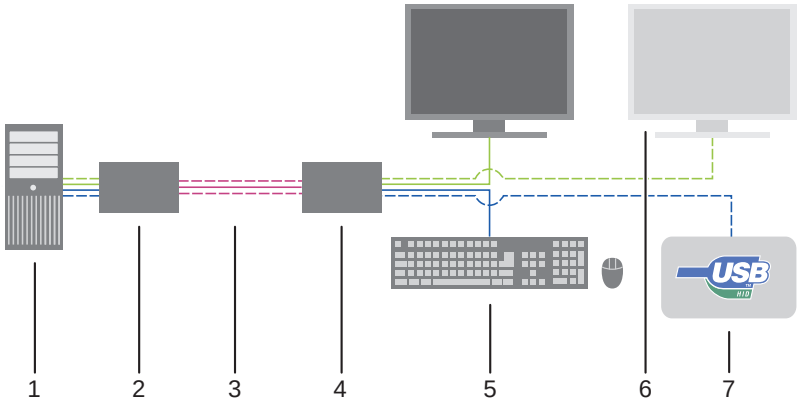
3.2 System Overview

The KVM Extender consists of at least one CPU module and one CON module. The various modules are summarized respectively in a vario chassis (2-fold, 4-fold or 6-fold) at CPU site and CON site (CPU and CON Unit).

The CPU module is connected directly to the source (computer, CPU) using the supplied cables.

The CON module is connected to the console (monitor, keyboard and mouse).

The CPU Unit and the CON modules communicate with each other through the interconnect cables.



System Overview

1 Source (computer, CPU)
2 KVM Extender CPU Unit
3 Interconnect cable
4 KVM Extender CON Unit
5 Console (monitor, keyboard, mouse)
6 Second monitor (option, only with Dual-Head devices)
7 USB-HID devices (option, only with 4x USB-HID devices)

See Chapter 4.3, Page 43 for installation examples.

3.3 Product Range

3.3.1 Part Numbers

Part numbers for Connections via Cat X or Fiber Cable

All devices are available in the following versions:

- High speed connection (3.125 Gbit/s) via Cat X cable (x = "CX")
- High speed connection (3.125 Gbit/s) via Single-mode fiber cable (x = "X")

Fiber devices can be used with Multi-mode and Single-mode cables (see Chapter 7.2.2, Page 69).

Part numbers for CPU Unit and CON Unit

The part numbers for the CPU Unit and the CON Unit can be derived from the part number of the complete device.

- CPU Unit: **L**495
- CON Unit: **R**495

3.3.2 KVM Extender Modules

Model	Description
L495-BHHxL R495-BHHx	Single-Head module for 1x HDMI 2.0 (up to 4096x2160@60Hz) with 2x USB-HID, local input or output (Micro HDMI)
L495-BHHxLR R495-BHHxR	Single-Head module for 1x DisplayPort (up to 4096x2160@60Hz) with 2x USB-HID, local input or output (Micro HDMI) and redundant connector for interconnect cables

3.3.3 Upgrade Modules

Model	Description
L474-BXH R474-BXH	Upgrade module with 2x USB-HID
L474-BXE R474-BXE	Upgrade module with 2x USB 2.0
L474-BXE2 R474-BXE2	Upgrade module with 4x USB 2.0

Model	Description
L474-BAX	Upgrade module with Analog Audio / Serial RS232 (bidirectional)
R474-BAX	
L474-BBX	Upgrade module with balanced analog Audio (unidirectional)
R474-BBX	
L474-BAP	Upgrade module with Analog Audio / Serial RS232 (bidirectional) and PS/2
R474-BAP	
L474-BSX	Upgrade module with Analog Audio / Serial RS422 (bidirectional)
R474-BSX	
L474-BXP	Upgrade module with PS/2 (only available with upgrade module Analog Audio / Serial)
R474-BXP	
L474-BDX	Upgrade module with Digital Audio (unidirectional)
R474-BDX	
L474-BAH	Upgrade module with Analog Audio / Serial RS232 (bidirectional) and 2x USB-HID
R474-BAH	
L474-BUE	Upgrade module with Analog Audio (bidirectional) and 2x USB 2.0
R474-BUE	
L474-BAE	Upgrade module with Analog Audio / Serial RS232 (bidirectional) and 2x USB 2.0
R474-BAE	
L474-BDH	Upgrade module with Digital Audio (unidirectional) and 2x USB-HID
R474-BDH	
L474-BDE	Upgrade module with Digital Audio (unidirectional) and 2x USB 2.0
R474-BDE	
L474-BDD	Upgrade module with Digital Audio (bidirectional)
R474-BDD	
L474-BDA	Upgrade module with Digital Audio (unidirectional) and Analog Audio / Serial (bidirectional)
R474-BDA	

3.3.4 USB 2.0 Extender Modules

Model	Description
L474-BXTx	USB 2.0 upgrade module with 4x USB 2.0, fix port (based on: ICRON 2100 core)
R474-BXTx	**Note:** Replacement product L/R-474-BXUx; not compatible to replacement product
L474-BXUx	USB 2.0 upgrade module with 4x USB 2.0, fix port (based on: ICRON 2300 Core)
R474-BXUx	
L474-BXEx	USB 2.0 upgrade module with 4x USB 2.0, plug and play (based on: ICRON 2300 Core)
R474-BXEx	
L474-BXExR	USB 2.0 upgrade module with 4x USB 2.0 and redundant connector for interconnect cables, plug and play (based on: ICRON 2300 Core)
R474-BXExR	

3.3.5 Monitoring Modules

Model	Description
474-SNMP	SNMP module for monitoring of extenders in the chassis 474-BODY6BP/F and 474-BODY21

3.3.6 Chassis

Model	Description
474-BODY2	Empty chassis for up to 2 boards, 1x external power supply unit
474-BODY2R	Empty chassis for up to 2 boards, 1x external power supply unit, preparation for redundancy for a second power supply unit (external)
474-BODY2N	Empty chassis for up to 2 boards, 1x internal power supply unit, preparation for redundancy for a second power supply unit (external)
474-BODY4	Empty chassis for up to 4 boards, 1x external power supply unit
474-BODY4R	Empty chassis for up to 4 boards, 1x external power supply unit, preparation for redundancy for a second power supply unit (external)
474-BODY6R	Empty chassis for up to 6 boards, 1x internal power supply unit, preparation for redundancy for a second power supply unit (external)

Model	Description
474-BODY6BP	Empty chassis for up to 6 boards, active backplane, 2x internal power supply unit (redundancy)
474-BODY6BPF	Empty chassis for up to 6 boards, active backplane, 2x internal power supply unit (redundancy) with connectors on rear side
474-BODY21/4U	Empty chassis for up to 21 boards, 1x internal power supply unit, preparation for redundancy for a second power supply unit (internal)

3.4 Accessories Upgrade Kits

Model	Description
474-2RMK	19"/1U rack mount kit for 2-fold chassis
474-2NRMK	19"/1U rack mount kit for 2-fold chassis with internal PSU
474-4RMK	19"/1U rack mount kit for 4-fold chassis
474-6RMK	19"/1U rack mount kit for 6-fold chassis
474-VPLATE	Fastening strips for screw or snap on for 2-, 4- and 6-fold chassis
474-BRACKET	Mounting bracket with screws for 2-, 4- and 6-fold chassis
474-OPTRED	Retrofitting for redundant power supply option (without power supply) for 2- and 4-fold chassis
474-PSU2	Power supply for 2-fold chassis (spare or redundancy)
474-PSU4	Power supply for 4-fold chassis (spare or redundancy)
474-PSU6	Power supply for 6-fold chassis (spare or redundancy)
474-PSU21	Power supply for 6-fold-chassis (spare or redundancy)
474-BLND1	Blind plate 3U/4HP for 2-, 4- and 6-fold chassis
474-BLND2	Blind plate 3U/8HP for 2-, 4- and 6-fold chassis
474-6FAN	Fan option for chassis 474-BODY6BP/F

KVM Extenders and the power supply units can get warm and must not be installed in closed rooms with no air circulation. For rack-mount installations, at least 0.5 U (height unit) is required above the KVM Extender for ventilation.

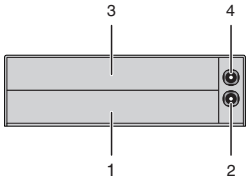
3.5 Accessories

Model	Description
026-2A	Serial cable 1.8 m (RS232)
247-U1	USB cable 1.8 m (Type A to B)
260-5G	International power supply unit 100...240VAC / 5VDC / 3 A
260-5U	International power supply unit 100...240VAC / 5VDC / 4 A
436-AA	VGA cable 1.8 m (VGA to DVI-I)
436-ID	DVI-D cable 1.8 m (DVI-D)
445-2H	DVI-D splitter cable
436-HD	HDMI cable 1.8 m
436-DP	DisplayPort cable 1.8 m
455-CK	Stereo jack cable 1.6 m (3.5 mm Stereo)
455-CR	RCA cable 2.5 m (Cinch male connector)
455-CT	TOSLINK cable 1.8 m (F05 male connector)
455-CX	Mini-XLR cable 1.8 m (3 pole)
474-IECLOCK	IEC connection cable for power supply lockable

3.6 Device Views

3.6.1 2-fold Vario Chassis 474-BODY2/2R

CPU and CON Unit



Rear View

1 Slot for modules #1

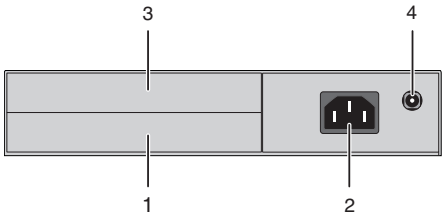
2 Connect to 5VDC power supply (standard)

3 Slot for modules #2

4 Connect to 5VDC power supply (redundancy, optional)

3.6.2 2-fold Vario Chassis 474-BODY2N

CPU and CON Unit



Rear View

1 Slot for modules #1

2 Connect to power supply (standard)

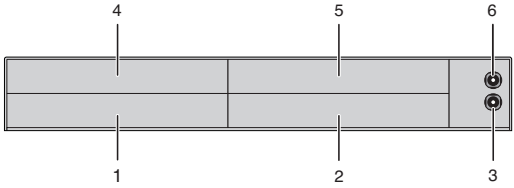
3 Slot for modules #2

4 Connect to 5VDC power supply (redundancy)

The 2-fold vario chassis with an internal power supply is not equipped with a fuse on its primary side. Therefore the protection against excessive currents has to be provided by the electrical installation of the building.

3.6.3 4-fold Vario Chassis 474-BODY4/4R

CPU and CON Unit



Rear View

1 Slot for modules #1

2 Slot for modules #3

3 Connect to 5VDC power supply (standard)

4 Slot for modules #2

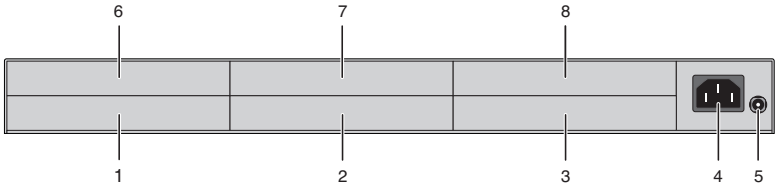
5 Slot for modules #4

6 Connect to 5VDC power supply (redundancy, optional)

For operation with three KVM Extender CON modules and a USB 2.0 CON module in a 4-fold vario chassis, an external power supply has to be connected to the second 5VDC power supply for proper operation. In this case, redundancy is inapplicable.

3.6.4 6-fold Vario Chassis 474-BODY6R

CPU and CON Unit



Rear View

1 Slot for modules #1

2 Slot for modules #3

3 Slot for modules #5

4 Connect to power supply (standard)

5 Connect to 5VDC power supply (standard)

6 Slot for modules #2

7 Slot for modules #4

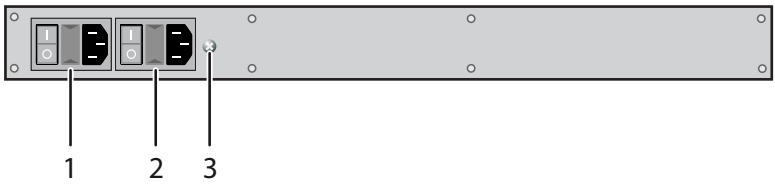
8 Slot for modules #6

For operation with KVM Extender modules in a 6-fold vario chassis, an external power supply has to be connected to the second 5VDC power supply for proper operation. In this case, redundancy is inapplicable.

The 6-fold vario chassis is not equipped with a fuse on its primary side. Therefore the protection against excessive currents has to be provided by the electrical installation of the building.

3.6.5 6-fold Vario Chassis 474-BODY6BP

CPU and CON Unit

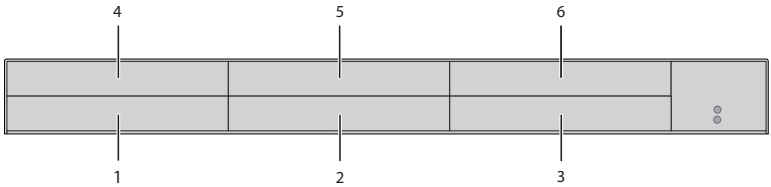


Front View

1 Connect to power supply 1

2 Connect to power supply 2 (redundancy)

3 Grounding



Rear View

1 Slot for modules #1

2 Slot for modules #3

3 Slot for modules #5

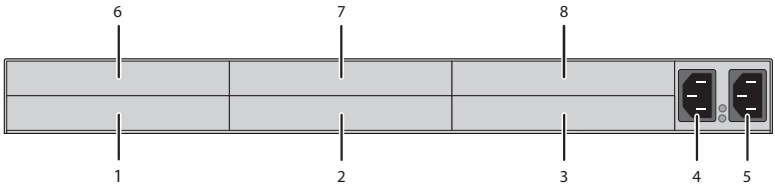
4 Slot for modules #2

5 Slot for modules #4

6 Slot for modules #6

3.6.6 6-fold Vario Chassis 474-BODY6BPF

CPU and CON Unit

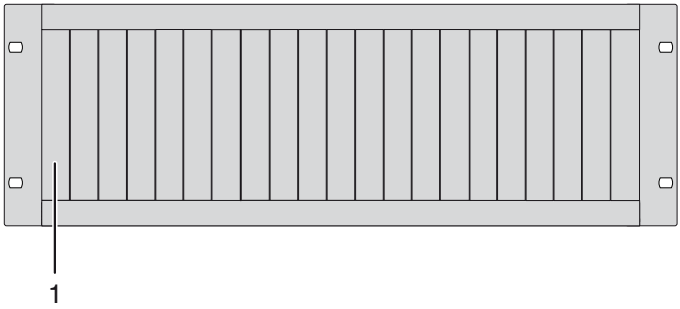


Rear View

1 Slot for modules #1
2 Slot for modules #3
3 Slot for modules #5
4 Connect to power supply 1
5 Connect to power supply 2 (redundancy)
6 Slot for modules #2
7 Slot for modules #4
8 Slot for modules #6

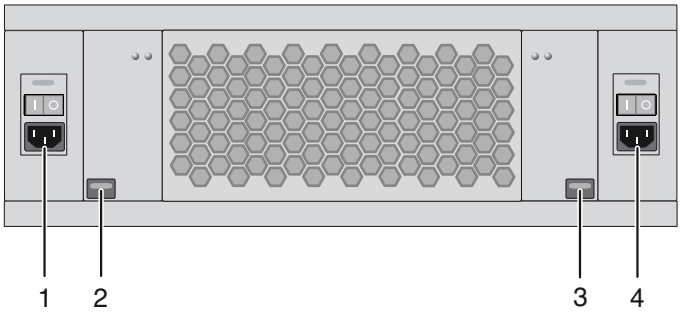
3.6.7 21-fold Vario Chassis 474-BODY21R

CPU and CON Unit



Rear View

1 Slots for modules #1 - #21



Front View

1 Connect to power supply 2 (optional)

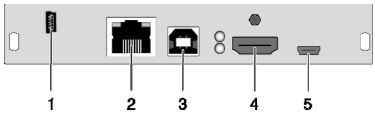
2 Locking for power supply 2 (optional)

3 Locking for power supply 1 (standard)

4 Connect to power supply 1

3.6.8 Model L495-BHHCXL / R495-BHHCX

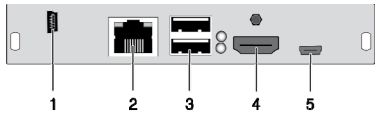
CPU Module



Rear View

1 Service port
2 Connect to interconnect cable
3 To CPU: USB-HID
4 To CPU: HDMI 2.0
5 Local output (Micro HDMI)

CON Module

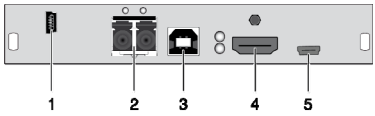


Rear View

1 Service port
2 Connect to interconnect cable
3 Connect to USB-HID devices
4 Connect to HDMI monitor
5 Local input (Micro HDMI)

3.6.9 Model L495-BHHXL / R495-BHHX

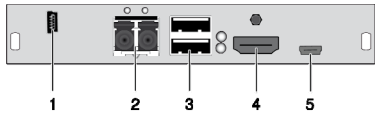
CPU Module



Rear View

1 Service port
2 Connect to interconnect cable
3 To CPU: USB-HID
4 To CPU: HDMI 2.0
5 Local output (Micro HDMI)

CON Module

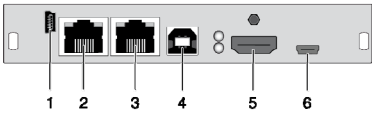


Rear View

1 Service port
2 Connect to interconnect cable
3 Connect to USB-HID devices
4 Connect to HDMI monitor
5 Local output (Micro HDMI)

3.6.10 Model L495-BHHCXLR / R495-BHHCXR

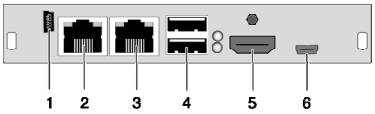
CPU Module



Rear View

1	Service port
2	Connect to interconnect cable 1
3	Connect to interconnect cable 2
4	To CPU: USB-HID
5	To CPU: HDMI 2.0
6	Local output (Micro HDMI)

CON Module

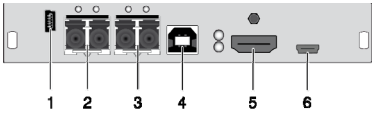


Rear View

1	Service port
2	Connect to interconnect cable 1
3	Connect to interconnect cable 2
4	Connect to USB-HID devices
5	Connect to HDMI monitor
6	Local input (Micro HDMI)

3.6.11 Model L495-BHHXLR / R495-BHHXR

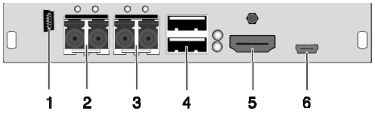
CPU Module



Rear View

1	Service port
2	Connect to interconnect cable 1
3	Connect to interconnect cable 2
4	To CPU: USB-HID
5	To CPU: HDMI 2.0
6	Local output (Micro HDMI)

CON Module

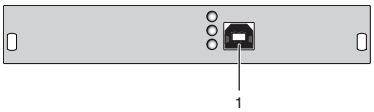


Rear View

1	Service port
2	Connect to interconnect cable 1
3	Connect to interconnect cable 2
4	Connect to USB-HID devices
5	Connect to HDMI monitor
6	Local input (Micro HDMI)

3.6.12 Model L- / R474-BXH

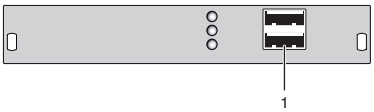
CPU Module



Rear View

1 To CPU: USB-HID

CON Module

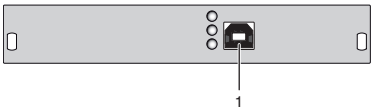


Rear View

1 Connect to USB-HID devices

3.6.13 Model L- / R474-BXE

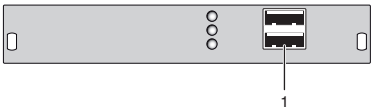
CPU Module



Rear View

1 To CPU: USB 2.0

CON Module

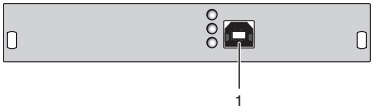


Rear View

1 Connect to USB 2.0 devices

3.6.14 Model L- / R474-BUE

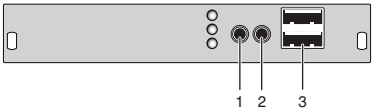
CPU Module



Rear View

1 To CPU: USB 2.0

CON Module



Rear View

1 Audio IN

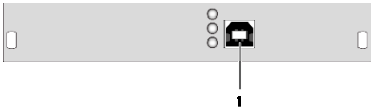
2 Audio OUT

3 Connect to USB 2.0 devices

When using USB audio within a KVM matrix, instant switching is not possible due to the deregistration and registration process of the USB.

3.6.15 Model L- / R474-BXE2

CPU Module



Rear View

1 To CPU: USB 2.0

CON Module

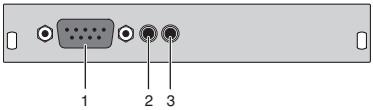
Rear View

1 Connect to USB 2.0 devices

2 Connect to USB 2.0 devices

3.6.16 Model L- / R474-BAX / -BSX

CPU Module



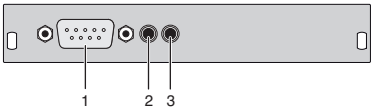
Rear View

1 Connect to serial (D-Sub 9)

2 Audio IN

3 Audio OUT

CON Module



Rear View

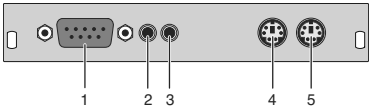
1 Connect to serial (D-Sub 9)

2 Audio IN

3 Audio OUT

3.6.17 Model L- / R474-BAP

CPU Module



Rear View

1 Connect to serial (D-Sub 9)

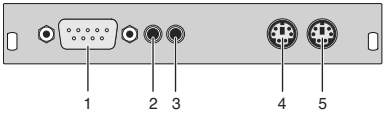
2 Audio IN

3 Audio OUT

4 To CPU: PS/2 mouse

5 To CPU: PS/2 keyboard

CON Module



Rear View

1 Connect to serial (D-Sub 9)

2 Audio IN

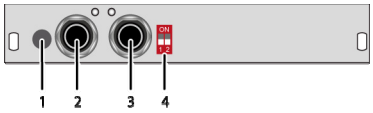
3 Audio OUT

4 Connect to PS/2 mouse

5 Connect to PS/2 keyboard

3.6.18 Model L- / R474-BBX

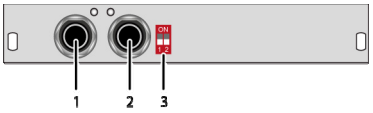
CPU Module



Rear View

1 Switch for phantom power
2 Audio IN #1
3 Audio IN #2
4 Dip switch for pre-amplification

CON Module



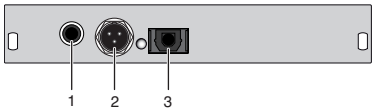
Rear View

1 Audio OUT #1
2 Audio OUT #2
3 Not in use

The CPU module with balanced audio can be also used on top of an extender CON Unit. It depends on the purpose of use.

3.6.19 Model L- / R474-BDX

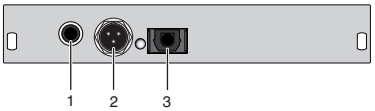
CPU Module



Rear View

1 S/PDIF input (RCA)
2 AES/EBU input (Mini-XLR)
3 S/PDIF input (TOSLINK)

CON Module

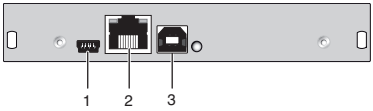


Rear View

1 S/PDIF output (RCA)
2 AES/EBU output (Mini-XLR)
3 S/PDIF output (TOSLINK)

3.6.20 Model L- / R474- BXTC and L- / R474-BXUC

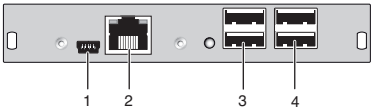
CPU Module



Rear View

1 Service port
2 Connect to interconnect cable
3 To CPU: USB 2.0

CON Module

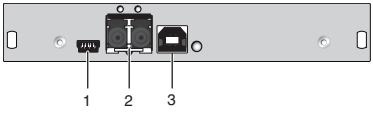


Rear View

1 Service port
2 Connect to interconnect cable
3 Connect to USB 2.0 devices

3.6.21 Model L- / R474- BXTS and L- / R474-BXUS

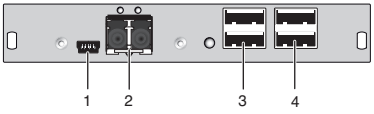
CPU Module



Rear View

1 Service port
2 Connect to interconnect cable
3 To CPU: USB 2.0

CON Module

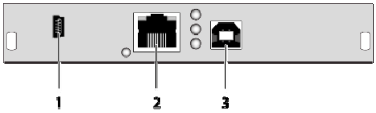


Rear View

1 Service port
2 Connect to interconnect cable
3 Connect to USB 2.0 devices

3.6.22 Model L- / R474- BXEC

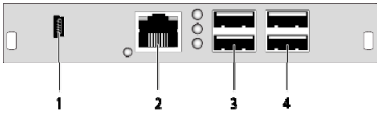
CPU Module



Rear View

1 Service port
2 Connect to interconnect cable
3 To CPU: USB 2.0

CON Module

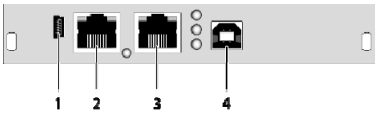


Rear View

1 Service port
2 Connect to interconnect cable
3 Connect to USB 2.0 devices
4 Connect to USB 2.0 devices

3.6.23 Model L- / R474- BXECR

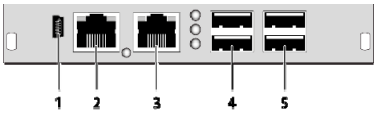
CPU Module



Rear View

1 Service port
2 Connect to interconnect cable 1
3 Connect to interconnect cable 2
4 To CPU: USB 2.0

CON Module

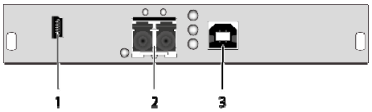


Rear View

1 Service port
2 Connect to interconnect cable 1
3 Connect to interconnect cable 2
4 Connect to USB 2.0 devices
5 Connect to USB 2.0 devices

3.6.24 Model L- / R474-BXES

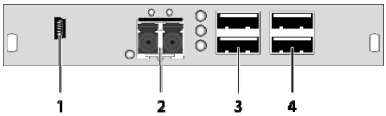
CPU Module



Rear View

1 Service port
2 Connect to interconnect cable
3 To CPU: USB 2.0

CON Module

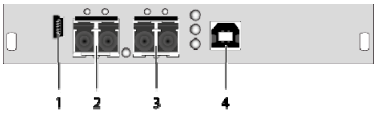


Rear View

1 Service port
2 Connect to interconnect cable
3 Connect to USB 2.0 devices
4 Connect to USB 2.0 devices

3.6.25 Model L- / R474- BXESR

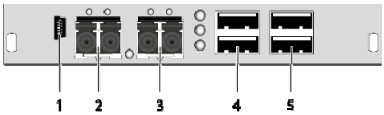
CPU Module



Rear View

1 Service port
2 Connect to interconnect cable 1
3 Connect to interconnect cable 2
4 To CPU: USB 2.0

CON Module



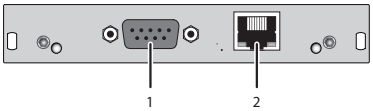
Rear View

1 Service port
2 Connect to interconnect cable 1
3 Connect to interconnect cable 2
4 Connect to USB 2.0 devices
5 Connect to USB 2.0 devices

Only one USB 2.0 CON module may be installed per chassis.

3.6.26 Model 474-SNMP

Control Unit



Rear View

1 Connect to serial (D-Sub 9)
2 Connect to network (RJ45)

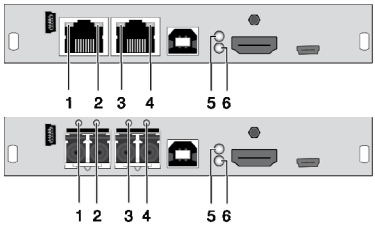
The 474-SNMP module can be only used with the chassis 474-BODY6BP/F and 474-BODY21 with a production date later than March 2014.

3.7 Status LEDs

3.7.1 Status KVM Extender Module

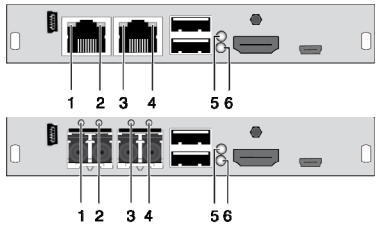
The KVM Extender module is fitted with a multi color LED on both sides for overall status indication and with two further LEDs on the back side for indication of the connection status.

CPU Module



Rear View

CON Module



Rear View

LED 1 and 2: Connection Status Link 1

LED 3 and 4: Connection Status Link 2

Pos.	LED	Status	Description
1, 3	**Failure LED** (green)	Off	Connection available
		On or Flashing	Connection failure (flashing for about 20 s following a connection failure)
2, 4	**Status LED** (green)	Flashing	No connection via interconnect cable
		On	Connection available

LED 5: USB and Video Status Link 1

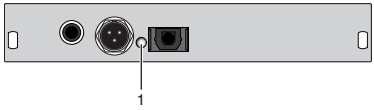
LED 6: USB and Video Status Link 2

LED color		Description
Red		Device ready
Violet		Connection and USB signal (interconnect) available
Green / light blue flashing		Connection and video signal available
Light Blue		Connection, USB and video signal available (operating status)

3.7.2 Status Upgrade Module Digital Audio

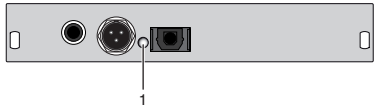
The upgrade module digital audio is fitted with a further multi-color LED on the rear side for indication of the connection status:

CPU Module



Rear View

CON Module



Rear View

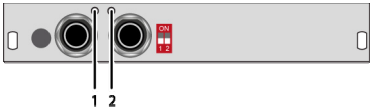
LED 1: Digital Audio Status

LED color		Description
Red		No signal
Light Blue		**Static**: CPU Unit: S/PDIF signal (RCA) available **Flashing**: CPU Unit: Digital noise
Violet		**Static**: CPU Unit: AES/EBU signal (Mini-XLR) available **Flashing**: CPU Unit: Digital noise
Blue		**Static**: CPU Unit: S/PDIF signal (TOSLINK) available **Flashing**: CPU Unit: Digital noise
Green		CON Unit: Signal available

3.7.3 Status Upgrade Module Balanced Audio

The upgrade module balanced audio is fitted with two LEDs on the rear side for indication of the connection status:

CPU Module



Rear View

CON Module

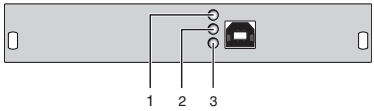
Rear View

Pos.	LED	Status	Description
1, 2	**Status LED**	Green	Signal available
		Orange	Signal level too high
		Off	No signal

3.7.4 Status Upgrade Module USB-HID

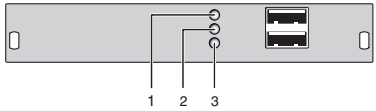
The upgrade module USB-HID is fitted with three further LEDs on the rear side for indication of the connection status:

CPU Module



Rear View

CON Module



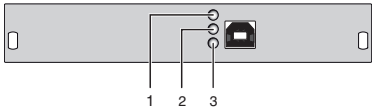
Rear View

Pos.	LED	Status	Description
1, 2	**Device LED** (orange)	Off	No USB-HID device or not supported USB device connected
		Flashing fast	USB-HID device active
		On	USB-HID device ready or KVM Extender in command mode
3	**Status LED** (orange)	Off	• No power supply voltage • CPU Unit: KVM Extender in command mode or no connection • CON Unit: Keyboard in command mode
		Flashing slowly	CON Unit: KVM Extender in command mode or no connection
		Flashing fast	Operating status

3.7.5 Status Upgrade module USB 2.0 embedded

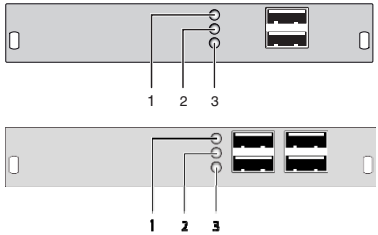
The upgrade module USB 2.0 embedded is fitted with three further LEDs on the rear side for indication of the connection status:

CPU Module



Rear View

CON Module



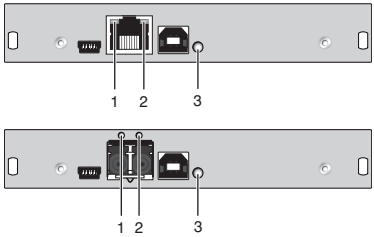
Rear View

Pos.	LED	Status	Description
1	**Status LED** (green)	Off	No USB 2.0 device connected
		Flashing slowly	USB 2.0 device connected
2	**Status LED** (green)	Off	No connection to source (computer, CPU) available
		Flashing slowly	• Connection to source (computer, CPU) available • No USB 2.0 device connected
		On	• Connection to source (computer, CPU) available • USB 2.0 device(s) connected
3	**Status LED** (green)	Off	No connection between CON and CPU module
		On	Connection between CON and CPU module available

3.7.6 Status Upgrade Module USB 2.0 V1

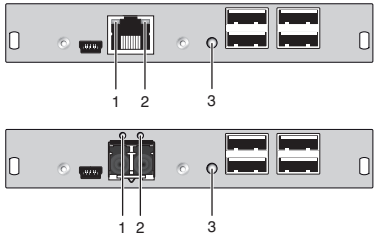
The upgrade module USB 2.0 is fitted with a multi color LED on both sides for overall status indication and with two further LEDs on the back side for indication of the connection status.

CPU Module



Rear View

CON Module



Rear View

Pos.	LED	Status	Description
1	**Failure LED** (green)	Off	Connection available
		On or Flashing	Connection failure (flashing for about 20 s following a connection failure)
2	**Status LED** (green)	Off	No connection via interconnect cable
		On	Connection available

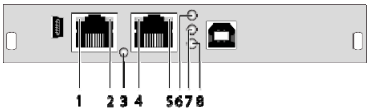
LED 3: USB 2.0 Status

LED color		Description
Red		Device ready
Green		Only connection available, no USB 2.0 signal
Green / light blue flashing		Connection available, no USB 2.0 device connected
Light blue		Connection and USB 2.0 signal available (operating status)

3.7.7 Status Upgrade Module USB 2.0 V2

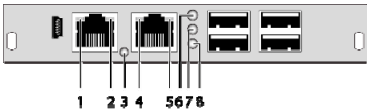
The upgrade module USB 2.0 is fitted with a multi color LED on both sides for overall status indication and with two further LEDs on the back side for indication of the connection status.

CPU Module



Rear View

CON Module



Rear View

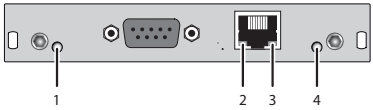
Pos.	LED	Status	Description
1, 4	**Failure LED** (green)	Off	Connection available
		On or Flashing	Connection failure (flashing for about 20 s following a connection failure)
2, 5	**Status LED** (green)	Off	No connection via interconnect cable
		On	Connection available
6	**Status LED** (green)	Off	No USB 2.0 device connected
		Flashing slowly	USB 2.0 device connected
7	**Status LED** (green)	Off	No connection to source (computer, CPU) available
		Flashing slowly	• Connection to source (computer, CPU) available • No USB 2.0 device connected
		On	• Connection to source (computer, CPU) available • USB 2.0 device(s) connected
9	**Status LED** (green)	Off	No connection between CON and CPU module
		On	Connection between CON and CPU module available

LED 3: USB 2.0 Status

LED color		Description
Red		Device ready, no Matrix connection
Violet		Connection to Matrix available
Green		USB 1.1 connection available
Light Blue		USB 2.0 connection available
Blue		Debug mode

3.7.8 Status Monitoring Module SNMP

The monitoring module SNMP is fitted with a multi color LED on both sides for overall status indication and with two further LEDs for indication of the network status:



Rear View

Status LEDs of the SNMP board

Pos.	LED	Status	Description
1	**Status 1**	White	SNMP board is in registration process
		Blue flashing	Registration of the SNMP board has started
		Red flashing	Registration in progress
		Green flashing	Operating condition
		Green	SNMP board de-registered
4	**Status 2**	White	SNMP board is in registration process
		Status	Description
		White	SNMP board is in registration process

Due to variations in LED type "white" might also appear as light purple or light blue.

Status LEDs of the network port

Pos.	LED	Status	Description
2	**Link status** (orange)	Off	Port not activated
		Flashing	Port activated, no connection via network cable
3	**Link status** (green)	Off	Port not activated
		Flashing	Port activated, no connection via network cable

4 Installation

4.1 Package Contents

Your extender package contains the following items:

KVM Extender:

- KVM Extender pair (CPU Unit and CON Unit)
- Draco vario chassis incl. power supply
- 1x (redundancy 2x) country-specific power cord
- Quick Setup
- HDMI video cable (1.8 m, HDMI male-to-male)

- USB cable (1.8 m, type A to type B)

Additional content for upgrade module Analog Audio / Serial:

- Serial cable (1.8 m, D-Sub 9 male connector)

- Stereo jack cable (1.6 m, 3.5 mm male connector)

Additional content for upgrade module Digital Audio:

- RCA cable (2.5 m, Cinch male connector)

- TOSLINK cable (1.8 m, F05 male connector)

Additional content for upgrade module USB-HID:

- USB cable (1.8 m, USB type A to type B)

Additional content for upgrade module PS/2:

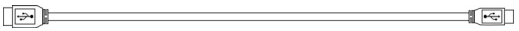
- 2x PS/2 cable (1.8 m, 6-pole connector)

Additional content for upgrade module USB 2.0 embedded:

- USB cable (1.8 m, USB type A to type B)

Additional content for upgrade module USB 2.0:

- USB cable (1.8 m, USB type A to type B)



If anything is missing, contact your dealer.

4.2 System Setup

First time users are recommended to setup the system with the CPU Unit and the CON Unit in the same room as a test setup. This will allow you to identify and solve any cabling problems, and experiment with your system more conveniently.

➔ Please verify that interconnect cables, interfaces, and handling of the devices comply with the requirements (see Chapter 7, Page 57).

4.2.1 KVM Extender Setup

1. Switch off all devices.

CON Unit Installation

2. Connect your monitor(s), keyboard and mouse to the CON Unit.
3. Connect the CON Unit with the interconnect cable(s).
4. Connect the power supply to the CON Unit.

CPU Unit Installation

5. Connect the source (computer, CPU) to the CPU Unit with the supplied cables. Please ensure the cables are not strained.
6. Connect the CPU Unit to the interconnect cable(s).
7. Connect the power supply to the CPU Unit.
8. Power up the system.

To power up the system, the following sequence is recommended: Monitor – CON Unit – CPU Unit – source.

4.2.2 Setup of Upgrade Modules

The modules can be hot plugged.

Upgrade Module Analog Audio / Serial:

1. Connect the audio source to the CPU Unit (e.g. CPU audio output with audio input, CPU audio input with audio output).
2. Connect the audio output on the CON Unit to headphones or suitable speakers.
3. Connect the audio input on the CON Unit to a suitable microphone.

Upgrade Module Serial RS422:

1. Connect the CPU to the CPU Unit by using the serial cable.
2. Connect the CON Unit to the serial connector of the input device.

Upgrade Module Digital Audio:

1. Connect the digital audio source to the audio input of the CPU Unit.
2. Connect the audio output of the CON Unit to suitable speakers or audio amplifiers.

If several active sources are connected, Mini-XLR input takes priority. The audio signal is available at all outputs.

Upgrade Module Balanced Audio:

1. Connect the digital audio source to the balanced audio input of the CPU Unit.
2. Connect the audio output of the CON Unit to suitable speakers or audio amplifiers.

Upgrade Module USB-HID:

1. Connect the CPU to the CPU Unit (USB-HID 2).
2. Connect the USB-HID devices to the CON Unit (Connect to USB-HID devices 2).

Upgrade Module PS/2:

1. Connect the CPU to a CPU unit with cables for PS/2 devices.
2. Connect the PS/2 devices to the CON unit (Connector to PS/2 devices).

Upgrade Module USB 2.0 Embedded:

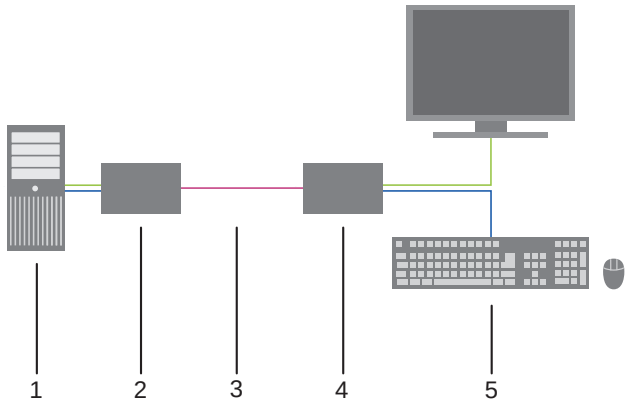
1. Connect the CPU to the CPU Unit (USB 2.0).
2. Connect the USB 2.0 devices to the CON Unit (Connect to USB 2.0 devices).

Upgrade Module USB 2.0:

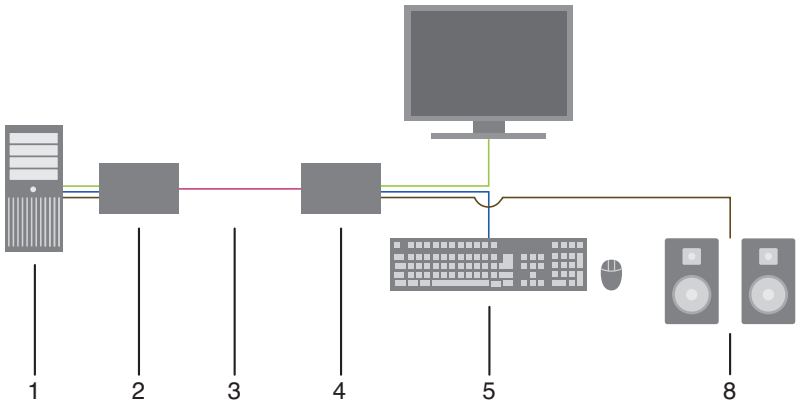
1. Connect the CPU to the CPU Unit (USB 2.0).
2. Connect the USB 2.0 devices to the CON Unit (Connect to USB 2.0 devices).

4.3 Example Applications

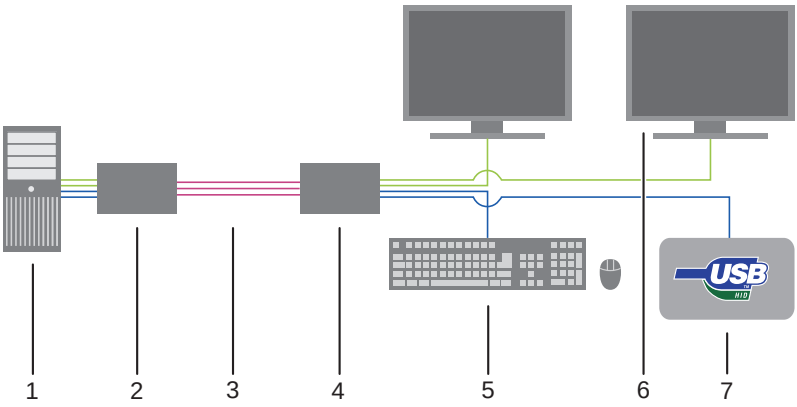
This section illustrates typical installations of KVM Extenders:



KVM Extender (Single-Head)



KVM Extender (Single-Head with Digital / Analog Audio)

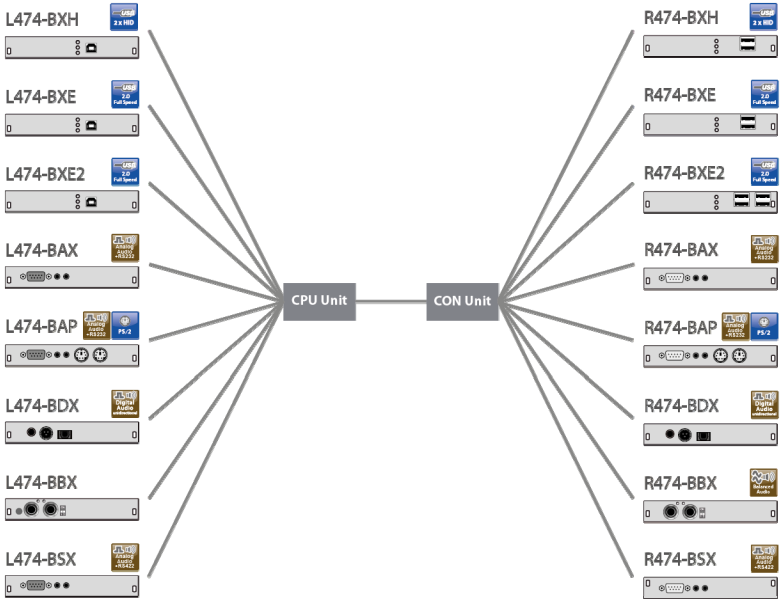


KVM Extender (Dual-Head with 4x USB-HID)

1 Source (computer, CPU)
2 KVM Extender CPU Unit
3 Interconnect cable
4 KVM Extender CON Unit
5 Console (monitor, keyboard, mouse)
6 Second monitor (option, only with Dual-Head devices)
7 USB 2.0 devices (option, only with 2x USB 2.0 devices)
8 Audio sink (optional, only with devices with Analog Audio / Serial option or Digital Audio option)

4.4 Overview Upgrade Modules

This section illustrates an overview of the available types of upgrade modules for the KVM Extender.



Overview Upgrade Modules

5 Configuration

5.1 Transmission Parameters

The device operates with a proprietary compression method.

In default configuration, the device adapts dynamically to monitor resolution and image content. This configuration is suitable for almost all conditions and should only be modified if image quality is not fully satisfactory.

5.2 DDC Settings

By default, the device transmits the factory preset DDC information to the CPU. This information is suitable in most cases.

Downloading of the DDC information of the console monitor can be performed during normal operation (see Chapter 6.1, Page 54)

For special requirements, DDC information can be retrieved and uploaded as a binary file to both the CPU Unit and the CON Unit.

Connect your computer with a USB mini cable to the service port of the CPU Unit or CON Unit.

The data area of the unit is now accessible as a flash drive "Extender".

Uploading DDC Information

Copy the binary file containing your specific DDC information to the flash drive of the CPU Unit or CON Unit.

The current DDC information is replaced.

Retrieving DDC Information

Copy the file "DDC-EDID.bin" on the flash drive of the CPU Unit to your computer.

To open the binary file, you have to install a suitable software, e.g. WinDDCwrite, on your computer. Contact your dealer for this purpose.

Reset to Factory DDC Information

Delete the file called "DDC-EDID.bin" on the flash drive of the CPU Unit.

By deleting this file, the factory DDC Information is restored.

5.3 Command Mode

During normal use, the console keyboard functions in the usual manner. However, for all KVM Extenders with USB-HID support, you can set the keyboard into a Command Mode by using a specific 'Hot Key' sequence. While in Command Mode, several functions are performed via keyboard commands. To exit Command Mode, press <Esc>.

While in Command Mode, the **Shift** and **Scroll** LEDs on the console keyboard will flash.

In Command Mode normal keyboard and mouse operation will cease. Only selected keyboard commands are available.
If no keyboard command is executed within 10 s after activating Command Mode, it will be automatically deactivated.

The following table lists the keyboard commands to enter and to exit Command Mode and to change the 'Hot Key' sequence:

Function	Keyboard Command
Enter Command Mode (default)	2x <Left Shift> / ('Hot Key')
Exit Command Mode	<Esc>
Change 'Hot Key' sequence	<current 'Hot Key'>, <c>, <new 'Hot Key' code>, <Enter> Until 2011-30-09: <Left Ctrl> + <Left Shift> + <c>, <'Hot Key' Code>, <Enter>

<Key> + <Key>	Press keys simultaneously
<Key>, <Key>	Press keys successively
2x <Key>	Press key quickly, twice in a row (similar to a mouse double-click)

All keyboard commands refer to the QWERTZ keyboard layout. If you are not using a QWERTZ keyboard, use the QWERTZ keyboard layout. Example: On the AZERTY keyboard the key assignment of the letter **A** is equivalent to the letter **Q** on the QWERTZ keyboard.

The 'Hot Key' sequence to enter Command Mode can be changed. The following table lists the 'Hot Key' Codes for the available key sequences:

'Hot Key' Code	'Hot Key'
0	Freely selectable (from 2012-01-12)
2	2x <Scroll>
3	2x <Left Shift>
4	2x <Left Ctrl>
5	2x <Left Alt>
6	2x <Right Shift>
7	2x <Right Ctrl>
8	2x <Right Alt>

Set freely selectable 'Hot Key' (exemplary)

In order to set a freely selectable 'Hot Key' (e.g. 2x <Space>), use the following keyboard sequence:

<current 'Hot Key'>, <c>, <0>, <Space>, <Enter>

Reset 'Hot Key'

In order to set a 'Hot Key' back to default settings of the extender, press the key combination <Right Shift> + <Del> within 5 s after plugging in a keyboard.

5.4 USB-HID Ghosting

This function allows specific keyboard and mice descriptors (device descriptions) to be permanently stored in the CPU unit. This eliminates the need to register and deregister the keyboard and mouse on an operating system each time there is a shared use of a source (computer, CPU) by two or more consoles within a KVM matrix.

The following table lists the keyboard commands for the configuration of USB-HID Ghosting:

Function	Keyboard Command
Writes the device descriptions of the input devices connected to the CON Unit into the CPU Unit. Activating the emulation in the CPU Unit.	<'Hot Key'>, <h>, <w>, <Enter>
Activates the emulation of already stored device descriptions in the CPU Unit	<'Hot Key'>, <h>, <e>, <Enter>
Deactivates the emulation of active device descriptions in the CPU Unit. The input devices connected to the CON Unit will be now passed transparently to the source (computer, CPU).	<'Hot Key', <h>, <d>, <Enter>
Deactivates the emulation of active device descriptions in the CPU Unit. Deletes the descriptions out of the CPU Unit. The input devices connected to the CON Unit will be now passed transparently to the source (computer, CPU).	<'Hot Key', <h>, <r>, <Enter>

When using a USB combo device as a USB-HID input device, switching to a CPU Unit with activated USB-HID Ghosting may cause limited functionality.

5.5 Configuration File

The KVM Extender contains a configuration file (Config.txt) to set specific parameters and to read out device and video information. You can find it on the flash drive of the KVM Extender. The flash drive can be opened by a mini USB connection to a computer.

The configuration file can be edited with all common text editors.

After setting a parameter, the KVM Extender needs to be restarted.

To ensure correct identification and acceptance of the parameters, the start command **#CFG** has to be written into the first line of the Config.txt file.

5.5.1 Parameters for CPU Units

You can write the following parameters into the configuration file of a CPU Unit.

DDC-Management

Parameter	Function
ENAHPDET	Enable hotplug switch for K238-5x series
LOCKEDID	Activate DDC write protection

Digital-Audio

Parameter	Function
SRC32000	Activate sample rate conversion, sample rate 32 kHz (only with digital audio upgrade module)
SRC44100	Activate sample rate conversion, sample rate 44,1 kHz (only with digital audio upgrade module)
SRC48000	Activate sample rate conversion, sample rate 48 kHz (only with digital audio upgrade module)
SRC96000	Activate sample rate conversion, sample rate 96 kHz (only with digital audio upgrade module)
SRC_NONE	Deactivate sample rate conversion (only with digital audio upgrade module)

Compression

Parameter	Function
MEDCPRATE	Activate medium compression rate
MINCPRATE	Activate low compression rate
MAXCPRATE	Activate high compression rate
ENADITHER	Activate dithering filter for Mac OS systems

Shared Operation

Parameter	Function
RELEASETIME=n	Release timer n = 0...9 seconds for Mouse and Keyboard Connect, without parameter = 2 seconds

5.5.2 Parameters for CON Units

You can write the following parameters into the configuration file of a CON Unit.

Output Settings

Parameter	Function
1080p50Hz	Always display 50 Hz when using 1920x1080
DISEXTOSD	Deactivate extender OSD
ENAFRAME	Show orange colored frame when losing extender connection
ENAHOLDPIC	Show last transmitted picture highlighted by an orange colored frame when losing connection
ENALOSTMR	Activate LOS timer
ENADDCTX	Activate DDC transmission by unplugging and connecting the monitor back to the CON Unit
CENTERMODE	Simulate the native resolution of Dual-Link monitors by an additional black frame in order to enable Instant Switching (482 series only)
PARAM=V	Simultaneous output of DVI-D and VGA signal (R474-BVHx and R474-BVHxR only)
ENAAUDIO	Enable RS232 or RS422 and analog audio during video only connetions
DISPLAY2	Show video channel 2 per default when switching to the respective Dual-Head unit (482 series)

5.5.3 Parameters for CPU und CON Units

You have to write the following parameters into the configuration file of both CON Unit and CPU Unit.

Local switching

Parameter	Function
BLANKSCR	Activate dark switching between local and remote console by keyboard or mouse event (only with HDMI extenders and local control by an USB-HID CON upgrade module)
PRIVATEMODE	Activate switching of video and control between local and remote console by keyboard commands (only with HDMI extenders and local control by an USB-HID CON upgrade module)

USB 2.0 embedded

Parameter	Function
ENAUSB11	Activate USB 1.1 mode for USB 2.0 embedded upgrade modules (only with USB 2.0 embedded upgrade module)
DISUSBAUD	Disable USB audio codec
ENAMICAMP	Activate microphone amplifier

6 Operation

6.1 Download of DDC Information

By default, data from the internal DDC list is reported to the source (computer, CPU). If these are not optimal settings for the display device, the DDC information of the console monitor can be downloaded and stored internally. The devices have to be configured accordingly (see Chapter 5.2, Page 46).

On all KVM Extenders with USB-HID support, the user can load the DDC information of the console monitor via keyboard command under operating conditions.

1. Enter Command Mode with the 'Hot Key' (see Chapter 5.3, Page 47).
2. Press the <a> key to download the DDC information of the console monitor.

   The screen will go black for a short time.

   At the same time Command Mode is closed and the keyboard LEDs return to previous status.
3. Restart the corresponding source (computer, CPU).

   The video mode has been readjusted. Screen quality should be optimal. The CPU should now show the console monitor as the current screen, together with the available video resolutions.

   The DDC information of the console monitor was loaded once. Reloading is possible by repeating the operation.

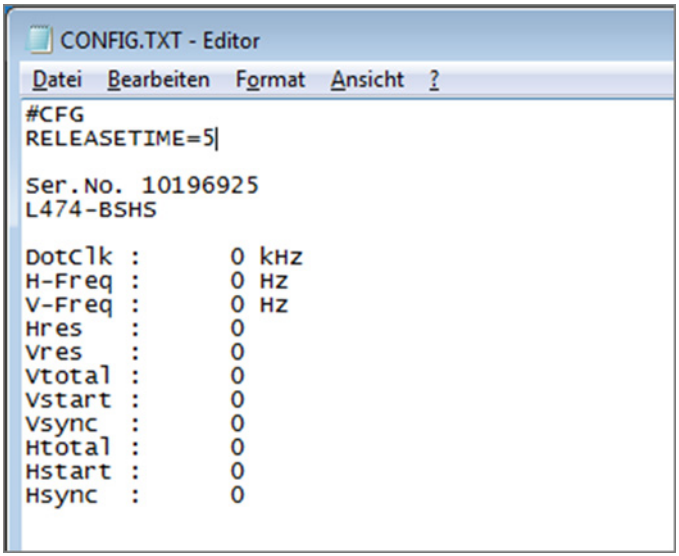
6.2 Parallel Operation of redundant CPU Units

CPU Units with a redundant connector for interconnect cables offer the possibility for a competing control by two connected CON Units.

Taking over control is performed using a keyboard and/or mouse. The release timer function determines the release time of the input devices at one of the CON Units after that control can be taken over from the second CON Unit.

In order to configure a redundant CPU Unit for the operation with two parallelly controlling CON Units, proceed as follows:

1. Connect a redundant CPU Unit to any source (computer, CPU) by using a mini USB connection.
2. Open the file "Config.txt" that is located on the appearing flash drive of the extender.
3. Activate the release timer by writing the parameter **RELEASETIME=n** into the second line. The variable "n" defines the time in seconds and has to be replaced by the numbers 0 to 9 (e.g. RELEASETIME=5). If this parameter is not activated at all, the release time is set to 2 seconds by default. The parameter **RELEASETIME=X** deactivates the shared operation.
4. Save your changes.
5. Reboot the CPU Unit.



*Example View – **Config.txt***

When using redundant CPU Units in combination with a KVM matrix, the function of competing control will be automatically deactivated in the extender and will have to be performed by the KVM matrix.

6.3 Local KVM Switching

CON Units with two HDMI connectors have the possibility to connect a local source (computer, CPU).

This allows an active manual switching between the extender connection and the local source (computer, CPU).

When using the local KVM switch function, the CPU module L474-BXH is necessary in order to get USB-HID access to the local CPU.

The following keyboard commands are available for switching:

Function	Keyboard Command
Switching to the extender connection 1	<'Hot Key'>, <k>, <1>, <Enter>
Switching to the extender connection 2 (only with redundant CON Units)	<'Hot Key'>, <k>, <2>, <Enter>
Switching to the local source (computer, CPU)	<'Hot Key'>, <l>, <Enter>

7 Specifications

7.1 Interfaces

7.1.1 HDMI

Video

The video interface supports the HDMI 2.0 standard. All signals that comply with this standard can be transmitted. This includes monitor resolutions up to 4096x2160@60Hz (4K DCI) or 3840x2160@60Hz (UHD). Data rate is limited to 21,6 Gbit/s.The bit depth is 30 bit (4:4:4).

Audio

Various audio formats can be transmitted through the interface.

Standards	Stereo Linear Pulse Code Modulation (LPCM), DTS, DTS-HD (5.1), Dolby Digital, Dolby Digital Plus (5.1)
Bit Depth	16 to 24 bit
Sample-Rate	32 to 192 kHz

7.1.2 USB-HID

Our devices with USB-HID interface support a maximum of two devices with USB-HID protocol. Each USB-HID port provides a maximum current of 100 mA.

Keyboard

Compatible with most USB keyboards. Certain keyboards with additional functions may require custom firmware to operate. Keyboards with an integral USB Hub (Mac keyboards e.g.) are also supported.

Mouse

Compatible with most 2-button, 3-button and scroll mice.

Other USB-HID devices

The proprietary USB emulation also supports certain other USB-HID devices, such as specific touch screens, graphic tablets, barcode scanners or special keyboards. Support cannot be guaranteed, however, for every USB-HID device.

Only two USB-HID devices are supported concurrently, such as keyboard and mouse or keyboard and touch screen. A hub is allowed, but it does not increase the number of HID devices allowed.
To support other USB 'non-HID' devices, such as scanners, web cams or memory devices, choose our devices with transparent USB support.

7.1.3 PS/2

Our devices with PS/2 interface support the use of a PS/2 keyboard and mouse.

Keyboard

Compatible with most PS/2 keyboards, even with various special keyboards. Certain keyboards with additional functions can be run with special firmware.

Mouse

Compatible with most 2-button, 3-button and scroll mice.

7.1.4 USB 2.0 (transparent)

KVM Extender models with transparent USB 2.0 support allow the connection of **all** types of USB 2.0 devices (without restriction). USB 2.0 data transfer is supported, depending on the upgrade module, with USB high speed (max. 480 Mbit/s) or USB embedded (max. 36/50/100 Mbits, depending on extender type).

Each USB embedded port provides a maximum current of 500 mA (high power). When using a USB high speed interface with 4 USB ports, respectively 2 connectors provides a maximum of 500 mA (high power) and 2 connectors a maximum of 100 mA.

7.1.5 RJ45 (Interconnect)

Communication between Cat X devices requires a 2.5GBASE-T connection.

Connector wiring must comply with IEEE Standard 802.3bz (2.5GBASE-T), with RJ45 connectors at both ends. All four cable wire pairs are used.

7.1.6 Fiber SFP Type LC (Interconnect)

Communication of fiber devices is performed via Gigabit SFPs that are connected to suitable fibers fitted with connectors type LC (see Chapter 7.2.2, Page 69).

The correct function of the device can only be guaranteed with SFPs provided by the manufacturer.

SFP modules can be damaged by electrostatic discharge (ESD).

➔ Please consider ESD handling specifications.

7.1.7 Serial Interface

The serial interface option supports a full-duplex transmission with a real hardware handshake up to a Baud rate of 115,200 Baud.

The CON Unit is cabled as DTE (Data Terminal Equipment, like CPU output) and can be connected directly to DCE devices (Data Communication Equipment).

- A touch screen can be connected directly to the CON Unit.
- To connect to a serial printer (or any other DTE instead of DCE device), you need a null modem cable (crossed cable) between CON Unit and the device.

Operation of several devices:

The serial interface transmits 6 signals (3 for each direction). Normally, 4 of the 6 signals are handshake signals (in addition to RxD and TxD).

The following configurations, however, can be realized using special adapter splitting cables:

- Three single 2-wire transmissions
- Two transmissions with a handshake signal
- A serial mouse and a single 2-wire transmission.

In this case, choose X-ON / X-OFF software handshake for traffic control at printer and PC.

Connection Format	DTE (Data Terminal Equipment)
Speed	Up to 115,200 Baud
Data Format	Format independent
Data Transmission	• RxD (Receive Data) • TxD (Transmit Data)
Traffic Control	The following signals are transmitted (hardware handshake): • RTS (Request To Send) • CTS (Clear To Send) • DTR (Data Terminal Ready) • DSR (Data Set Ready)

7.1.8 Serial Interface RS422

KVM Extenders with a serial interface RS422 (D-Sub 9) support a differential full duplex transmission up to a Baud rate of 115,200 Baud.

The CPU unit is designed as controlling device and can, for example, be connected directly to video or media servers.

The CON unit is designed as a controlled device and so can be connected directly to remote controllers.

Connection Format	Sony Standard
Speed	Up to 115,200 Baud
Data Format	Format independent
Data Transmission	• Rx + (Receive Data) • Rx – (Receive Data) • Tx + (Transmit Data) • Tx – (Transmit Data)

The serial interface only supports one connected device per upgrade module.

7.1.9 Analog Audio Interface

The analog audio option supports a bidirectional stereo audio transmission, in near-CD quality.

The audio interface is a 'line level' interface and it is designed to transmit the signals of a sound card (or another 'line level' device) as well as to allow the connection of active speakers to the CON Unit.

Stereo audio can be transmitted bidirectionally at the same time.

Connection of a microphone:

Connect the microphone to the 'audio' input of the CON Unit. There are two ways to establish this connection:

- The output of the CPU Unit is connected to the microphone input of the sound card (red). Adjust the sound card to provide an additional amplification (20 dB).
- The output of the CPU Unit is connected to the audio input of the sound card (blue). Choose this connection if the microphone has its own pre-amplifier.

The CON Unit can also provide pre-amplification of a microphone. Open the CON Unit, locate the 'MIC' jumper on the audio board and close the pins.

Specifications Analog Audio

Transmission Format	Digitized virtually CD quality audio (16 bit, 38.4 KHz)
Signal Level	Line-Level (5 Volt Pk-Pk maximum)
Input Impedance	47 KOhm
Connections CPU Unit	2x 3.5 mm stereo jack plug (audio in & audio out)
Connections CON Unit	2x 3.5 mm stereo jack plug (audio in & audio out)

Specifications Analog Audio USB 2.0

Transmission Format	Digitized virtually CD quality audio, 16 bit (8, 11.025, 16, 22.05, 32, 44.1, 48 KHz)
Signal Level	Line-Level (5 Volt Pk-Pk maximum)
Input Impedance	20 KOhm
Connections CPU Unit	1x USB type B female connector
Connections CON Unit	2x 3.5 mm stereo jack plug (audio in & audio out)

7.1.10 Digital Audio Interface

The digital audio option supports the unidirectional transmission of digital audio data.

Up to three sources can be connected to the CPU Unit. The active source is transmitted. If several sources are active, the XLR signal takes priority, otherwise the first active signal.

The three connectors on the CON Unit provide concurrent digital audio.

KVM Extenders with the digital audio option include an inbuilt sample rate converter that provides predefined sample frequencies at the output of the CON Unit.

The user can set directly the following parameters by using a configuration file:

- Activate or deactivate sample rate converter in the Config.txt file on the flash drive of the KVM Extender.
- If the sample rate converter is activated, the following characteristics are valid:
  140 dB dynamic range and -120 dB total harmonic distortion + noise.
- Set sample frequency of the sample rate converter by writing the parameter in a new line. The following sample frequencies are available:
  - 32.0 kHz (write **SRC32000** in Config.txt file of the CPU unit)
  - 44.1 kHz (write **SRC44100** in Config.txt file of the CPU unit)
  - 48.0 kHz (write **SRC48000** in Config.txt file of the CPU unit)
  - 96.0 kHz (write **SRC96000** in Config.txt file of the CPU unit)

- You can use a delay for converting the sample rate. The time is set in milliseconds and separated from the parameter for the sample rate by a semicolon (e.g. **SRC44100;12**). You can set the following delays for the sample rates:
  - 32.0 kHz: 3 - 60 ms
  - 44.1 kHz: 2 - 44 ms
  - 48.0 kHz: 2 - 40 ms
  - 96.0 kHz: 1 - 20 ms
- To deactivate the sample rate converter, write **SRC_NONE** in the Config.txt file of the CPU unit.

Compatibility	AES/EBU, S/PDIF, EIAJ CP1201, IEC 60958
Standards	Dolby Digital, DTS, PCM
Bit Depth	24 bit
Sample Rate	32 to 96 kHz
CPU Unit (Inputs)	• Mini-XLR (AES/EBU; symmetrical, lockable) • Coaxial (S/PDIF; RCA, Cinch) • Optical (S/PDIF; TOSLINK)
CON Unit (Outputs)	• Mini-XLR (AES/EBU; symmetrical, lockable) • Coaxial (S/PDIF; RCA, Cinch) • Optical (S/PDIF; TOSLINK)

For testing purposes it is possible to generate a sinus tone on the digital audio input module. In order to do so you have to set Jumper 1 on the respective input module.

7.1.11 Balanced Audio Interface

KVM Extenders with a balanced audio interface support a unidirectional 2-channel mono or 1-channel stereo transmission in studio quality.

The audio interface is at the same time a 'Line-Level' and 'Mic-Level' interface and is designed to transmit signals of a microphone or mixing desk for example with a high tolerance for interferences, even at larger distances. In addition to that you can connect active speakers at the CON Unit.

The Line-In connector of each mono input contains a 6.35 mm jack socket and can be used symmetrically or asymmetrically.

Phantom power of a microphone:

Phantom power is used for condenser microphones in order to operate the internal electronic components. Therefore you have to connect the microphone to the input “IN” of the CPU module.

- Phantom power can only be activated on the audio input side (CPU module).
- In order to activate phantom power, the switch on the CPU module has to be set to the ON position.
- The provided power is 48 VDC.

It is necessary to ensure that Line-Level devices are not operated with phantom power in order to avoid unexpected damages to the devices.

Pre-amplification of a microphone:

The balanced audio interface offers the possibility of a pre-amplification of a microphone at the input „IN“ of the CPU module.

- The pre-amplification can be activated for each audio channel separately.
- In order to activate the pre-amplification, the dip switch (1 and 2 for the left and right channel) of the respective audio channel has to be set to the ON position at the CPU module.
- The default pre-amplification is 9 dB.
- The pre-amplification can be configured in the Config.txt file of the extender with the balanced audio CPU module. Therefore the respective parameter **GAIN** has to be entered into a new line. The setting can be configured in 3 dB steps between 9 and 60 dB, for example:
  - 35 dB (enter **GAIN=35** in Config.txt file)
  - 48 dB (enter **GAIN=48** in Config.txt file)

Configuration of the sample rate:

The sample rate of the balanced audio module can be configured individually.

- The default sample rate is 48.0 kHz.
- The sample rate can be configured in the Config.txt file of the extender with the balanced audio CPU module. Therefore the respective parameter **SRC** has to be entered into a new line. If there is not entered any parameter, the sample rate 48.0 kHz will be used. The following additional sample rates can be configured:
  - 32.0 kHz (enter **SRC32000** in Config.txt file)
  - 44.1 kHz (enter **SRC44100** in Config.txt file)
  - 88.2 kHz (enter **SRC88200** in Config.txt file)
  - 96.0 kHz (enter **SRC96000** in Config.txt file)
  - 176.4 kHz (enter **SRC176400** in Config.txt file)
  - 192.0 kHz (enter **SRC192000** in Config.txt file)

Compatibility

KVM extenders with balanced audio interface are compatible to KVM extenders with digital audio interface regarding the transmission of the audio standard 2-channel PCM.

- The compatibility shall be applied to the upgrade module digital audio and the KVM extenders of the 481 and 483 series.
- The compatibility is regardless of the input or output side, this means that a digital audio input is compatible to a balanced audio output and vice versa.

Specifications Balanced Audio

Bit Depth	24 bit
Sample Rate	32 to 192 kHz
Input Signal Level	Max. 6.4 dBu balanced (Gain: 0 dB) Max. 0.4 dBu unbalanced (Gain: 0 dB)
Output Signal Level	8.1 dBu balanced 2.1 dBu unbalanced
Phantom Power	48 VDC
Pre-amplification	9 – 60 dB
Connections CPU Unit	2x 6.35 mm stereo jack plug (2x audio IN)
Connections CON Unit	2x 6.35 mm stereo jack plug (2x audio OUT)

7.2 Interconnect Cable

7.2.1 Cat X

A point-to-point connection is required. Operation with several patch fields is possible. Routing over an active network component, such as an Ethernet Hub, Router or Matrix, is not allowed.

➔ Avoid routing Cat X cables along power cables.

To maintain regulatory EMC compliance, correctly installed shielded Cat X cable must be used throughout the interconnection link.

To maintain regulatory EMC compliance, all Cat X cables need to carry ferrites on both cable ends close to the device. Failure to do so will result to invalidity of the CE declaration of conformity.

Type of Interconnect Cable

The KVM Extender requires interconnect cabling specified for Gigabit Ethernet (1000BASE-T). The use of solid-core (AWG24), shielded, Cat 5e (or better) is recommended.

Cat X Solid-Core Cable AWG24	S/UTP (Cat 5e) cable according to EIA/TIA-568-B. Four pairs of wires AWG24. Connection according to EIA/TIA-568-B (1000BASE-T).
Cat X Patch Cable AWG26/8	S/UTP (Cat 5e) cable according to EIA/TIA-568-B. Four pairs of wires AWG26/8. Connection according to EIA/TIA-568-B (1000BASE-T).

The use of flexible cables (patch cables) type AWG26/8 is possible, however the maximum possible extension distance is halved.

Maximum Acceptable Cable Length

Cat X Installation Cable AWG24	140 m (400 ft)
Cat X Patch Cable AWG26/8	70 m (200 ft)

7.2.2 Fiber

A point-to-point connection is necessary. Operation with multiple patch panels is allowed. Routing over active network components, such as Ethernet Hubs, Switches or Routers, is not allowed.

Type of Interconnect Cable

(Cable notations according to VDE)

Type of cable	Specifications
Single-mode 9µm	• Two fibers 9µm • I-V(ZN)H 2E9 (in-house patch cable) • I-V(ZN)HH 2E9 (in-house breakout cable) • I/AD(ZN)H 4E9 (in-house or outdoor breakout cable, resistant) • A/DQ(ZN)B2Y 4G9 (outdoor cable, with protection against rodents)
Multi-mode 50µm	• Two fibers 50µm • I-V(ZN)H 2G50 (in-house patch cable) • I/AD(ZN)H 4G50 (in-house or outdoor breakout cable, resistant)
Multi-mode 62.5µm	• Two fibers 62.5µm • I-V(ZN)HH 2G62.5 (in-house breakout cable) • A/DQ(ZN)B2Y 4G62.5 (outdoor cable, with protection against rodents)

Maximum Acceptable Cable Length

Type of cable	Maximum Acceptable Cable Length
Single-mode 9µm	10,000 m (32,800 ft)
Single-mode 9µm XV	5,000 m (16,400 ft)
Multi-mode 50µm (OM3)	1,000 m (3,280 ft)
Multi-mode 50µm	400 m (1,300 ft)
Multi-mode 62.5µm	200 m (650 ft)

If you use single-mode SFPs with multi-mode fibers, you normally can double the maximum acceptable cable length.

Type of Connector

Connector	LC Connector

7.3 Supported Peripherals

7.3.1 USB-HID Devices

The KVM Extender will support most USB-HID devices, including the vast majority of keyboards and mice currently on the market. Many other kinds of HID devices such as bar-code scanners and touch screens may also be compatible

It is not possible to guarantee support for all available USB-HID devices. In certain cases, custom firmware may be required.

USB-HID (and other) devices that are not supported as standard will normally operate with our devices featuring transparent USB support.

Please note that concurrent operation of more than two USB-HID devices is not possible even if you use a USB hub.

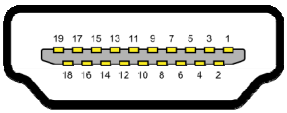
7.3.2 USB 2.0 Devices

KVM Extender models featuring a transparent USB 2.0 connection use Extreme USB Technology from Icron Technologies.

This technology supports **all** types of USB 2.0 devices, however the manufacturer cannot guarantee compatibility with every device on the market. Please contact your dealer if any issues are found.

7.4 Connector Pinouts

Connector HDMI and Micro HDMI

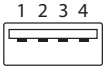


Pin	Signal	Pin	Signal	Pin	Signal
1	T.M.D.S data 2 +	8	T.M.D.S data 0 GND	15	DDC Input (SCL)
2	T.M.D.S data 2 GND	9	T.M.D.S data 0 -	16	DDC Output (SDA)
3	T.M.D.S data 2 -	10	T.M.D.S clock +	17	DDC/CEC/HEC GND
4	T.M.D.S data 1 +	11	T.M.D.S clock GND	18	+5VDC high impedance
5	T.M.D.S data 1 GND	12	T.M.D.S clock -	19	Hot Plug recognition
6	DDC Input (SCL)	13	CEC		
7	T.M.D.S data 1 -	14	HEC data -		

Connector USB Type B

Picture	Pin	Signal	Color
	1	VCC (+5VDC)	Red
	2	Data –	White
	3	Data +	Green
	4	GND	Black

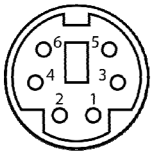
Connector USB Type A

Picture	Pin	Signal	Color
	1	VCC (+5VDC)	Red
	2	Data –	White
	3	Data +	Green
	4	GND	Black

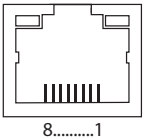
Connector Mini USB Type B

Picture	Pin	Signal	Color
	1	VCC (+5VDC)	Red
	2	Data –	White
	3	Data +	Green
	4	n.c.	–
	5	GND	Black

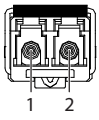
Connector PS/2

Picture	Pin	Signal
	1	DATA
	2	GND
	3	VCC (+ 5VDC)
	4	CLK
	5	n.c.
	6	n.c.

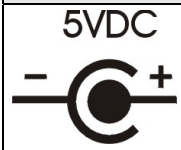
RJ45

Picture	Pin	Signal	Pin	Signal
	1	D1+	5	D3–
	2	D1–	6	D2–
	3	D2+	7	D4+
	4	D3+	8	D4–

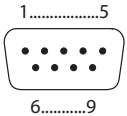
Fiber SFP Typ LC

Picture	Diode	Signal
	1	Data OUT
	2	Data IN

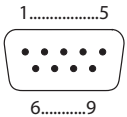
Power Supply

Picture	Pin	Signal
	Inside	VCC (+5VDC)
	Outside	GND

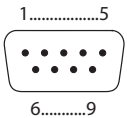
D-Sub 9 (Serial) RS232

Picture	Pin	Signal	Pin	Signal
	1	n.c.	6	DSR
	2	RxD	7	RTS
	3	TxD	8	CTS
	4	DTR	9	n.c.
	5	GND		

D-Sub 9 (Serial) RS422 Controlled Device

Picture	Pin	Signal	Pin	Signal
	1	GND	6	Rx-GND
	2	RxA	7	RxB
	3	TxB	8	TxA
	4	Tx-GND	9	n.c.
	5	n.c		

D-Sub 9 (Serial) RS422 Controlling Device

Picture	Pin	Signal	Pin	Signal
	1	GND	6	Tx-GND
	2	TxA	7	TxB
	3	RxB	8	RxA
	4	Rx-GND	9	n.c.
	5	n.c.		

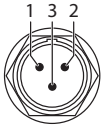
3.5 / 6.35 mm Stereo Jack Plug

Picture	Pin	Signal
	1	GND
	2	Audio IN / OUT L
	3	Audio IN / OUT R

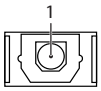
RCA (Cinch)

Picture	Pin	Signal
	1	GND
	2	Data IN / OUT

Mini-XLR

Picture	Pin	Signal
	1	GND
	2	Data +
	3	Data –

TOSLINK

Picture	Diode	Signal
	1	Data IN / OUT

7.5 Power Supply

AC Power Supply

Model	Max. Current	Max. Voltage	Frequency
474-BODY2N	700 mA max.	100-240 V	50/60 Hz
474-BODY6R	1,400 mA max.	100-240 V	47-63 Hz
474-BODY6BP	1,300 mA max.	100-240 V	50/60 Hz
474-BODY6BPF	1,300 mA max.	100-240 V	50/60 Hz
474-BODY21/4U	4,000 mA max.	2x 100-240 V	50/60 Hz

DC Power Supply

Model	Max. Current	Max. Voltage
474-BODY2/2R	3,000 mA	5 VDC
474-BODY2N	5,000 mA	5 VDC
474-BODY4/4R	5,000 mA	5 VDC
474-BODY6R	8,000 mA	5 VDC

Power Requirement

Power Requirement (per Unit)	KVM Extender**:** • CON: max. 1,780 mA • CON redundant: max. 1,920 mA • CPU: max. 1,180 mA • CPU redundant: max. 1,320 mA **Upgrade Modules:** • Analog Audio / Serial: max. 300 mA • Serial(RS422): max. 150 mA • Balanced Audio: max 500 mA • Digital Audio: max. 300 mA • USB-HID: max. 300 mA • PS/2: max. 650 mA • USB 2.0 embedded: max. 1,100 mA • USB 2.0: max. 2,500 mA

7.6 Environmental Conditions

Operating Temperature	41 to 113°F (5 to 45°C)
Storage Temperature	–13 to 140°F (–25 to 60°C)
Relative Humidity	Max. 80% non-condensing
Operating Altitude	Max. 2,500 m (7,500 ft)

Noise Emission

Sound Pressure Level (SPL)	max .21 dBA per fan (474-6FAN)

Heat Dissipation

Thermal output	Corresponds to power consumption in Watt (W) (see extender configurator on the website)

7.7 Size

Devices in the 2-fold Vario Chassis 1

CPU Unit / CON Unit	145 x 147 x 41 mm (5.7" x 5.8" x 1.7")
Shipping Box	210 x 140 x 165 mm (8.3" x 5.5" x 6.5")

Devices in the 2-fold Vario Chassis 2

CPU Unit / CON Unit	221 x 147 x 41 mm (8.7" x 5.8" x 1.7")
Shipping Box	550 x 365 x 115 mm (21.7" x 14.4" x 4.5")

Devices in the 4-fold Vario Chassis

CPU Unit / CON Unit	293 x 147 x 41 mm (11.5" x 5.8" x 1.7")
Shipping Box	550 x 365 x 115 mm (21.7" x 14.4" x 4.5")

Devices in the 6-fold Vario Chassis 6R

CPU Unit / CON Unit	442 x 147 x 41 mm (17.4" x 5.8" x 1.7")
Shipping Box	760 x 365 x 115 mm (29.9" x 14.4" x 4.5")

Devices in the 6-fold Vario Chassis 6BP / 6BPF

CPU Unit / CON Unit	442 x 250 x 44 mm (17.4" x 9.8" x 1.7")
Shipping Box	550 x 372 x 155 mm (21.7" x 14.6" x 6.1")

Devices in the 21-fold Vario Chassis

CPU Unit / CON Unit	482 x 462 x 176 mm (19.0" x 18.2" x 6.9")
Shipping Box	645 x 574 x 368 mm (25.4" x 22.6" x 14.5")

7.8 Shipping Weight

Devices in the 2-fold Vario Chassis 1

CPU Unit / CON Unit	0.7 kg (1.5 lb)
Shipping Box	2.5 kg (5.5 lb)

Devices in the 2-fold Vario Chassis 2

CPU Unit / CON Unit	1.1 kg (2.4 lb)
Shipping Box	2.9 kg (6.4 lb)

Devices in the 4-fold Vario Chassis

CPU Unit / CON Unit	0.9 kg (2.0 lb)
Shipping Box	3.4 kg (7.5 lb)

Devices in the 6-fold Vario Chassis 6R

CPU Unit / CON Unit	1.9 kg (4.2 lb)
Shipping Box	5.1 kg (11.2 lb)

Devices in the 6-fold Vario Chassis 6BP / 6BPF

CPU Unit / CON Unit	2.5 kg (5.5 lb)
Shipping Box	3.5 kg (7.7 lb)

Devices in the 21-fold Vario Chassis

CPU Unit / CON Unit	10.0 kg (22.1 lb)
Shipping Box	14.5 kg (32.0 lb)

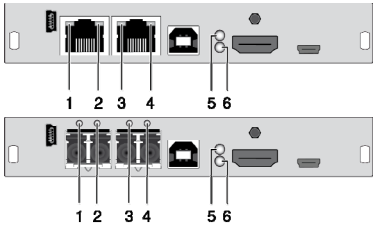
8 Troubleshooting

8.1 General Failures

Diagnosis	Possible Reason	Measure
Config.txt parameter without function	Parameter not set or saved	➔ Write parameter into Config.txt file and save changes.
	Start command #CFG not set	➔ Write start command #CFG into first line of the Config.txt file.
	Parameter written incorrectly	➔ Check correct spelling and capitalization.
	Extender not restarted	➔ Restart extender.

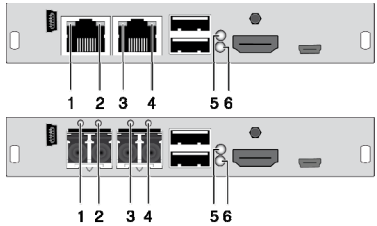
8.2 Blank Screen

CPU Module



Rear View

CON Module

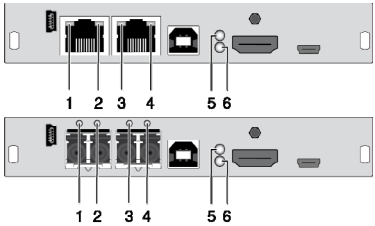


Rear View

Diagnosis	Possible Reason	Measure
LED **5, 6** off	Power supply	➔ Check power supply units and the connection to the power network.
LED **1, 3** on or LED **2, 4** off	Connection between CON Unit and CPU Unit	➔ Check interconnect cables and connections.
CPU Unit: LED **5, 6** red or violet	No video signal detected by source (computer, CPU)	➔ Check video cable to CPU ➔ Download DDC information from console monitors (see Chapter 6.1, Page 54). Reboot CPU if necessary.
CON Unit: LED **5, 6** red or violet	No monitor detected	➔ Check connection, length and quality of the video cable to monitor, tighten cable thumbscrews.
	No video signal detected from CPU Unit	➔ Check connection, length and quality of interconnect cables between the units. ➔ Download DDC information from console monitors (see Chapter 6.1, Page 54). Reboot CPU if necessary.

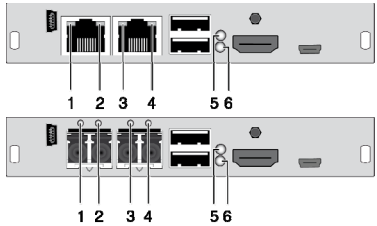
8.3 USB-HID

CPU Module



Rear View

CON Module



Rear View

Diagnosis	Possible Reason	Measure
Keyboard LEDs **Shift** and **Scroll** are blinking	Keyboard in Command Mode	➔ Press <Esc> to leave Command Mode.
CPU Unit: LED **5, 6** green or violet	No USB connection to CPU	➔ Check connection of USB cable to CPU; select another USB port if necessary. ➔ Remove USB and power cable and restart CPU. Connect power cable first.
CON Unit: LED **5, 6** green or violet	Problems with USB connection	➔ Check connection of USB cable to USB-HID device. ➔ Remove video and power cable and restart CON Unit. Connect power cable first.
USB device without function	No USB-HID device	➔ Connect USB-HID device.
	USB-HID device is not supported	➔ Contact dealer if necessary.

8.4 Serial Connection

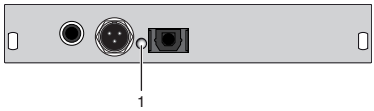
Diagnosis	Possible Reason	Measure
Serial device not operational	Settings of the serial interface	➔ Check Baud rate and general settings.
	No serial connection to CPU	➔ Check connection via serial cable.
	No serial connection to end device (e.g. touch screen, keyboard)	➔ Connect serial end device and switch it on. ➔ Check connection via serial cable.
Touch screen not operational	Hardware handshake	➔ Adjust serial interface to X-ON / X-OFF software handshake.

8.5 Analog Audio

Diagnosis	Possible Reason	Measure
CON Unit: No signal at audio output	No audio connection to CPU / audio source	➔ Connect analog audio source. ➔ Check audio cable.
	No Signal	➔ Switch analog audio source on. ➔ Activate analog output at CPU / audio source.
	No audio connection to audio sink (e.g. speakers)	➔ Connect analog audio sink and switch it on. ➔ Check connection of audio cable.
CPU Unit: No signal at audio output (microphone)	No audio connection to audio source (microphone)	➔ Connect analog audio source (microphone). ➔ Check connection of audio cable.
	No signal	➔ Switch analog audio source on. ➔ Activate analog output at audio source.
	No audio connection to audio sink (e.g. CPU)	➔ Check connection to CPU. ➔ Check connection of audio cable. ➔ Check audio configuration.

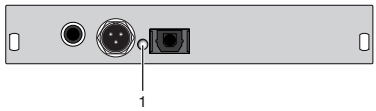
8.6 Digital Audio

CPU Module



Rear View

CON Module

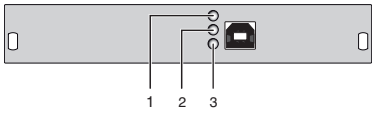


Rear View

Diagnosis	Possible Reason	Measure
CPU Unit: LED **1** red	No audio connection to CPU / audio source	➔ Connect digital audio source. ➔ Check connection of audio cable.
	No signal	➔ Switch digital audio source on. ➔ Activate digital output at CPU / audio source.
CON Unit: LED **1** red	No audio connection to audio sink (e.g. speakers)	➔ Connect digital audio sink. ➔ Check connection of audio cable.
	No signal	➔ Check signal at CPU Unit.
No signal / LEDs **1** OK	Digital Silence at active audio source	➔ Check LEDs at CPU Unit. ➔ Check audio format. ➔ Change audio input.

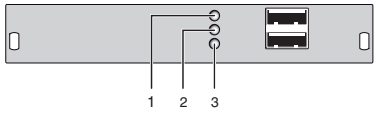
8.7 Upgrade Module USB-HID

CPU Module



Rear View

CON Module

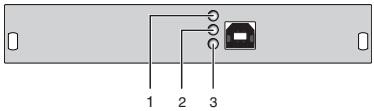


Rear View

Diagnosis	Possible Reason	Measure
LED **1** / **2** off	Device at higher / lower USB-HID port not detected	➔ Check connection of USB cable to USB-HID device. ➔ Connect USB-HID device. ➔ Contact dealer if necessary.
CPU Unit: LED **3** off	Connection between CON Unit and CPU Unit	➔ Check interconnect cable and connectors.
CON Unit: LED **3** off	Keyboard in Command Mode	➔ Press <Esc> to leave Command Mode.
CON Unit: LED **3** flashing slowly	Connection between CON Unit and CPU Unit	➔ Check interconnect cable and connections.
	Keyboard in Command Mode	➔ Press <Esc> to leave Command Mode.

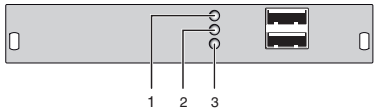
8.8 USB 2.0 embedded

CPU Module



Rear View

CON Module

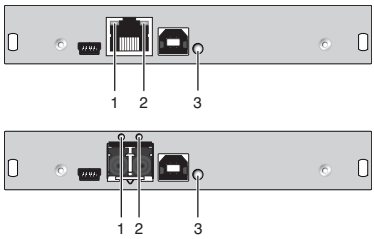


Rear View

Diagnosis	Possible Reason	Measure
CPU & CON Unit: LED **3** off	No connection to CPU	➔ Check connection USB cable to CPU; select another USB port if necessary. ➔ Remove USB and power cable and restart CPU. Connect power cable first.
CPU & CON Unit: LED **2** off	No connection between CON Unit and CPU Unit	➔ Check interconnect cable and connectors.
CPU & CON Unit: LED **2** off and USB 2.0 device without function	No USB 2.0 device	➔ Connect USB 2.0 device.
	USB 2.0 device is not supported	➔ Check installation at the CPU, also the necessary drivers. ➔ New connection of the USB 2.0 device. ➔ Contact dealer if necessary.

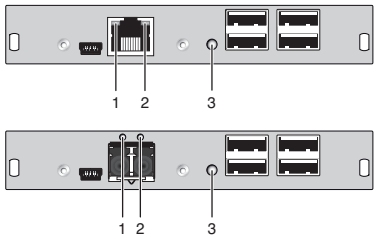
8.9 USB 2.0

CPU Module



Rear View

CON Module



Rear View

Diagnosis	Possible Reason	Measure
CPU Unit: All LEDs off	No connection to CPU	➔ Check connection USB cable to CPU; select another USB port if necessary. ➔ Remove USB and power cable and restart CPU. Connect power cable first.
CON Unit: LED **3** red	Connection between CON Unit and CPU Unit	➔ Check interconnect cable and connectors.
CON Unit: LED **3** flashing green / light blue and USB 2.0 device without function	No USB 2.0 device	➔ Connect USB 2.0 device.
	USB 2.0 device is not supported	➔ Check installation at the CPU, also the necessary drivers. ➔ New connection of the USB 2.0 device. ➔ Contact dealer if necessary.

9 Technical Support

Prior to contacting support please ensure you have read this manual, and then installed and set-up your KVM Extender as recommended.

9.1 Support Checklist

To efficiently handle your request it is necessary that you complete a support request checklist (Download). Please ensure that you have the following information available before you call:

- Company, name, phone number and email
- Type and serial number of the device (see bottom of device)
- Date and number of sales receipt, name of dealer if necessary
- Issue date of the existing manual
- Nature, circumstances and duration of the problem
- Components included in the system (such as graphic source/CPU, OS, graphic card, monitor, USB-HID/USB 2.0 devices, interconnect cable) including manufacturer and model number
- Results from any testing you have done

9.2 Shipping Checklist

1. To return your device, contact your dealer to obtain a RMA number (Return-Material-Authorization).
2. Package your devices carefully, preferably using the original box. Add all pieces which you received originally.
3. Note your RMA number visibly on your shipment.

Devices that are sent in without a RMA number cannot be accepted. The shipment will be sent back without being opened, postage unpaid.

10 Certificates

10.1 CE Declaration Of Conformity

The products listed below in the form as delivered comply with the provisions of the following European Directives:

2014/30/EU Council Directive on the approximation of the laws of the Member States relating to electromagnetic compatibility

2014/35/EU Council Directive on the harmonization of the laws of the Member States relating to the making available on the market of electrical equipment designed for use within certain voltage limits

CE Marking

Product list:

495 Series

The products comply with the following harmonized standards for Information Technology Equipment:

- EN 55032:2012
- EN 55024:2010 + A1:2015
- EN 61000-3-2:2014
- EN 61000-3-3:2013
- EN 61000-6-2:2005
- EN 60950-1:2006/A2:2013

Manufacturer:

IHSE GmbH
Maybachstrasse 11
88094 Oberteuringen
Deutschland

Oberteuringen, March 1st, 2017

The Management

Use in a Domestic Environment

This is a Class A product. In a domestic environment, this product may cause radio interference in which case the user may be required to take adequate measures.

This declaration certifies the conformity to the specified directives but contains no assurance of properties. The safety instructions and installation guidelines noted in this manual shall be considered in detail. Compliance with the specifications for cable lengths and types is mandatory.

10.2 North American Regulatory Compliance

This equipment has been found to comply with the limits for a Class A digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference when the equipment is operated in a commercial environment. This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instruction manual, may cause harmful interference to radio communications. Operation of this equipment in a residential area is likely to cause harmful interference in which case the user will be required to correct the interference at his own expense.

Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

Shielded cables must be used with this equipment to maintain compliance with radio frequency energy emission regulations and ensure a suitably high level of immunity to electromagnetic disturbances.

All power supplies are certified to the relevant major international safety standards.

10.3 Product Safety

The product safety of the devices is proven by the compliance to the following standards:

- IEC 60950-1/A1:2010
- EN 60950-1/A12:2011/A1:2010/A11:2009
- UL 60950-1-2007
- CAN/CSA-C22.2 60950-1-07

The compliance is verified and confirmed by TÜV Süd, Germany.

10.4 WEEE

The manufacturer complies with the EU Directive 2012/19/EU on the prevention of waste electrical and electronic equipment (WEEE).

The device labels carry a respective marking.

10.5 RoHS/RoHS 2

This device complies with the Directive 2011/65/EU of the European Parliament and of the council of 8 June 2011 on the restriction of the use of certain hazardous substances in electrical and electronic equipment (RoHS 2, RoHS II).

The device labels carry a respective marking.

11 Glossary

The following terms are commonly used in this guide or in video and KVM technology:

Term	Explanation
AES/EBU	Digital audio standard that is officially known as AES3 and that is used for carrying digital audio signals between devices.
Cat X	Any Cat 5e (Cat 6, Cat 7) cable
CGA	Color Graphics Adapter (CGA) is an old analog graphic standard with up to 16 displayable colors and a maximum resolution of 640x400 pixels.
Component Video	Component Video (YPbPr) is a high-quality video standard that consists of three independently and separately transmittable video signals, the luminance signal and two color difference signals.
Composite Video	Composite Video is also called CVBS and it is part of the PAL TV standard.
CON Unit	Component of a KVM Extender or Media Extender to connect to the console (monitor(s), keyboard and mouse; optionally also with USB 2.0 devices)
Console	Keyboard, mouse and monitor
CPU Unit	Component of a KVM Extender or Media Extender to connect to a source (computer, CPU)
CVBS	The analog color video baseband signal (CVBS) is also called Composite Video and it is part of the PAL TV standard.
DDC	Display Data Channel (DDC) is a serial communication interface between monitor and source (computer, CPU). It allows a data exchange via monitor cable and an automatic installation and configuration of a monitor driver by the operating system.
DisplayPort	A VESA standardised interface for an all-digital transmission of audio and video data. It is differentiated between the DisplayPort standards 1.1 and 1.2. The signals have LVDS level.
Dual Access	A system to operate a source (computer, CPU) from two consoles

Term	Explanation
Dual Link	A DVI-D interface for resolutions up to 2560x2048 by signal transmission of up to 330 MPixel/s (24-bit)
Dual-Head	A system with two video connections
DVI	Digital video standard, introduced by the Digital Display Working Group (http://www.ddwg.org). Single Link and Dual Link standard are distinguished. The signals have TMDS level.
DVI-I	A combined signal (digital and analog) that allows running a VGA monitor at a DVI-I port – in contrast to DVI-D (see DVI).
EGA	The Enhanced Graphics Adapter (EGA) is an old analog graphic standard, introduced by IBM in 1984. A D-Sub 9 connector is used for connection.
Fiber	Single-mode or multi-mode fiber cables
HDMI	An interface for an all-digital transmission of audio and video data. It is differentiated between the HDMI standards 1.0 to 1.4a. The signals have TMDS level.
KVM	Keyboard, video and mouse
Mini-XLR	Industrial standard for electrical plug connections (3 pole) for the transmission of digital audio and control signals
Multi-mode	62.5µ multi-mode fiber cable or 50µ multi-mode fiber cable
OSD	The On-Screen-Display is used to display information or to operate a device.
Quad-Head	A system with four video connections
RCA (Cinch)	A non-standard plug connection for transmission of electrical audio and video signals, especially with coaxial cables
S/PDIF	A digital audio interconnect that is used in consumer audio equipment over relatively short distances.
SFP	SFPs (Small Form Factor Pluggable) are pluggable interface modules for Gigabit connections. SFP modules are available for Cat X and fiber interconnect cables.

Term	Explanation
Single Link	A DVI-D interface for resolutions up to 1920x1200 by signal transmission of up to 165 MPixel/s (24-bit). Alternative frequencies are Full HD (1080p), 2K HD (2048x1080) and 2048x1152.
Single-Head	A system with one video connection
Single-mode	9µ single-mode fiber cable
S-Video (Y/C)	S-Video (Y/C) is a video format transmitting luminance and chrominance signals separately. Thereby it has a higher quality standard than CVBS.
TOSLINK	Standardized fiber connection system for digital transmission of audio signals (F05 plug connection)
Triple-Head	A system with three video connections
USB-HID	USB-HID devices (Human Interface Device) allow for data input. There is no need for a special driver during installation; "New USB-HID device found" is reported. Typical HID devices include keyboards, mice, graphics tablets and touch screens. Storage, video and audio devices are **not** HID.
VGA	Video Graphics Array (VGA) is a computer graphics standard with a typical resolution of 640x480 pixels and up to 262,144 colors. It can be seen as a follower of the graphics standards MDA, CGA and EGA.